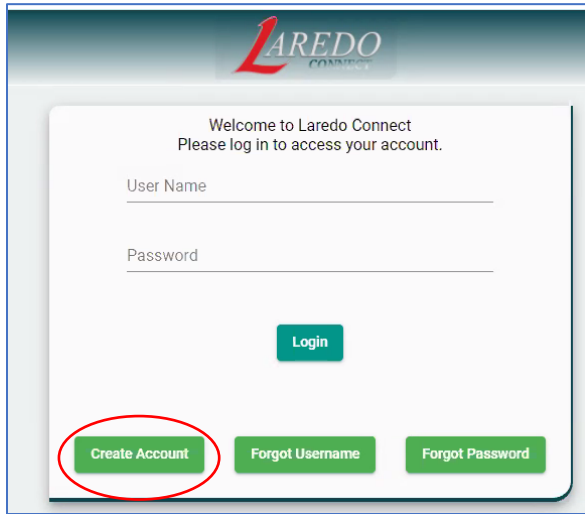


Laredo Connect Customer Portal

To log in, please visit <https://connect.laredoanywhere.com>



WELCOME TO LAREDO CONNECT
PLEASE LOG IN TO ACCESS YOUR ACCOUNT.

User Name

Password

Login

Create Account

Forgot Username

Forgot Password

Fill Out Customer Info Form:

Don't have an account yet? No problem, just give us a few details and let us do the rest.

Login Information

User Name * Confirm User Name *

This is not the same account you use for Laredo, although you may use the same user name.

Password * Confirm Password *

Primary Email Address * Primary Mobile Number *

We will use this information for important account actions such as resetting your password or verifying your identity.

Mailing Address

First Name Middle Name Last Name

Company Name

Address 1 Address 2

Address 3 United States

City State / Province Postal Code

Notifications

Default E-Mail Address * Default Mobile / SMS Number

We will use this information for account notifications such as invoice availability and low balances.

Counties Page – Linking Accounts, Add/Remove Counties and users from your Profile. (List is alphabetized by State first)

The screenshot shows the 'Account Information' page with the 'Counties' tab selected. The 'Link New Account' section is highlighted with a red circle. Below it, a list of counties is visible, including Cleburne, AR; Columbia, AR; Craighead, AR; Cross, AR; and Hempstead, AR.

Add User: Laredo Connect User info (use the credentials you use when you log into search.)

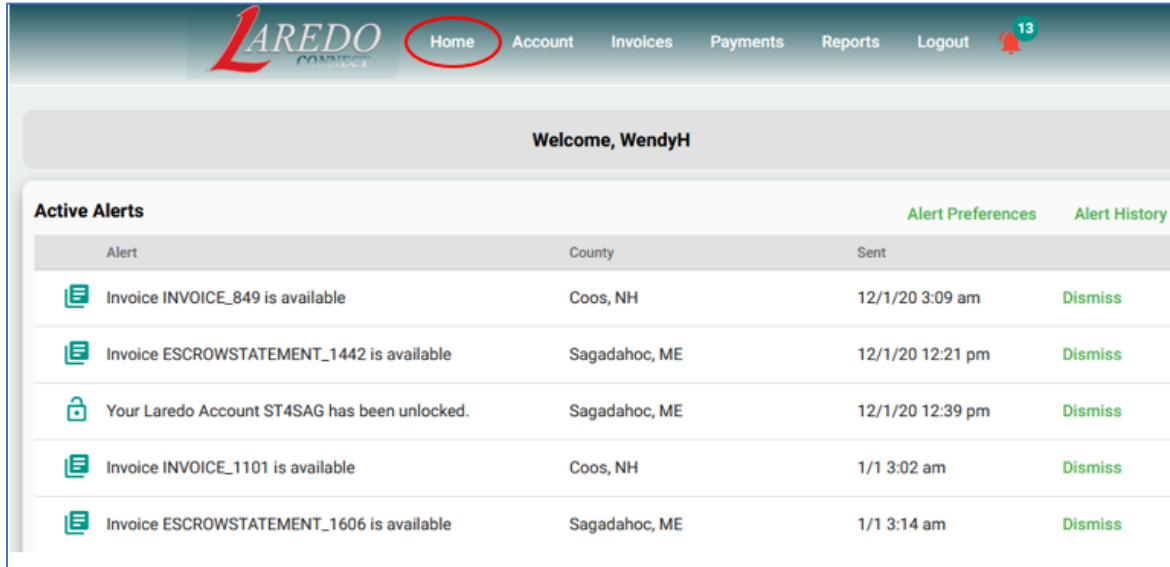
The screenshot shows the 'Account Information' page with the 'Counties' tab selected. A modal form titled 'Add Laredo User from Strafford, NH' is open. The modal contains a text input field for 'Laredo User Name', a password input field, a checkbox for 'I'm not a robot', and a reCAPTCHA widget. The 'Add' button is highlighted with a red circle.

User is able to change the Laredo **Desktop** Password from this screen.

The image shows a screenshot of a web application interface. At the top, there is a navigation bar with the title "Account Information" and four tabs: "Password", "Contact", "Alerts", and "Counties". The "Counties" tab is currently selected. Below the navigation bar, there is a section titled "Linked County Accounts" with a sub-header "Laredo Users" and "1 Users". A card displays the user "BULLDATA1" from "Jefferson, IL" with two buttons: "Change Password" and "Unlink". Below this is a "Link New Account" section with a "County" input field. A modal window is overlaid on the right side, titled "Change Password for BULLDATA1". It contains the instruction "Enter your current and desired password for BULLDATA1" and three input fields: "Current Laredo Password", "New Password", and "Confirm New Password". At the bottom of the modal, there is a checkbox for "I'm not a robot" with a reCAPTCHA logo and "Privacy - Terms" link, and two buttons: "Change Password" and "Cancel".

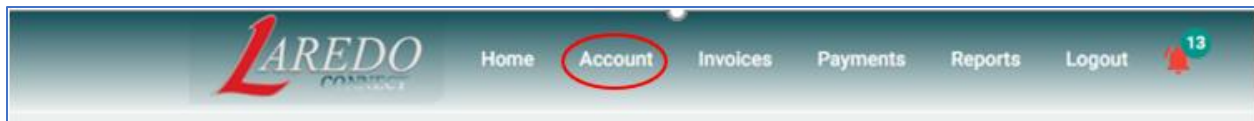
Laredo Connect – Customer Home Screen:

Shows Active Alerts the Customer set up.



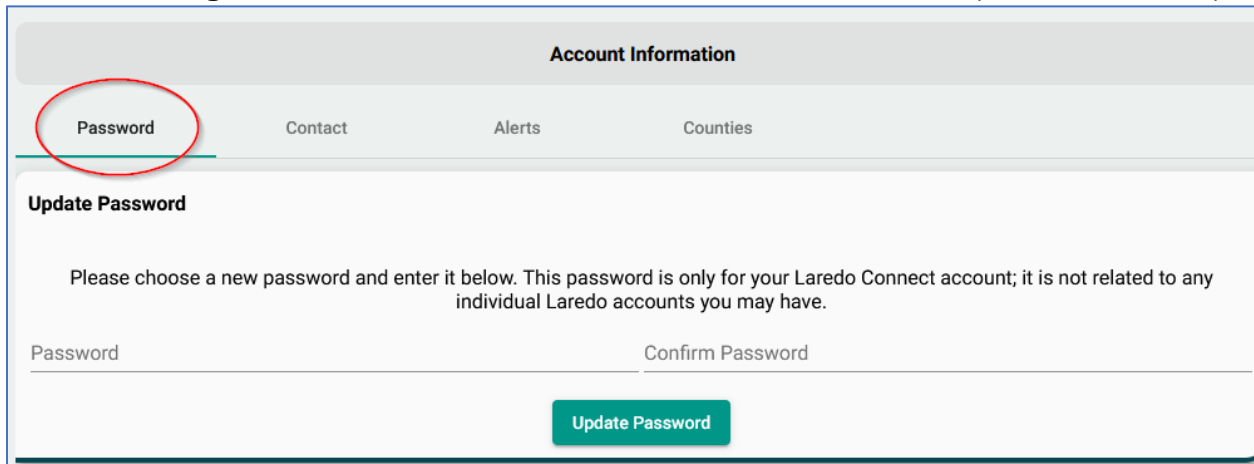
Active Alerts

Alert	County	Sent	
Invoice INVOICE_849 is available	Coos, NH	12/1/20 3:09 am	Dismiss
Invoice ESCROWSTATEMENT_1442 is available	Sagadahoc, ME	12/1/20 12:21 pm	Dismiss
Your Laredo Account ST4SAG has been unlocked.	Sagadahoc, ME	12/1/20 12:39 pm	Dismiss
Invoice INVOICE_1101 is available	Coos, NH	1/1 3:02 am	Dismiss
Invoice ESCROWSTATEMENT_1606 is available	Sagadahoc, ME	1/1 3:14 am	Dismiss



Account Tab – Laredo Connect User Information

Password Page: - This is for the Laredo Connect Password ONLY. (Customer Portal)



Account Information

[Password](#) [Contact](#) [Alerts](#) [Counties](#)

Update Password

Please choose a new password and enter it below. This password is only for your Laredo Connect account; it is not related to any individual Laredo accounts you may have.

Password Confirm Password

[Update Password](#)

*NOT the password for Laredo Desktop or other Laredo products.

Contact Page: Notification email will be the address where the alerts will be sent to.

Account Information

Password **Contact** Alerts Counties

Contact Information

Primary Email Address: wendyh@fidlar.com
Primary Mobile Number: (603) 736-****

We will use this information for important account actions such as resetting your password or verifying your identity.

Notifications

Default E-Mail Address: wendyh@fidlar.com
Default Mobile / SMS Number: (603) 736-****

We will use this information for account notifications such as invoice availability and low balances.

Addresses

Default Mailing Address: Wendy Hanson Fidler 137 New Orchard Rd Epsom NH 03234

Default Billing Address

[Save Changes](#)

Alerts Page: Set Alerts to inform you of activity on your accounts.

Account Information

Password Contact **Alerts** Counties

Alerts

Type	Email	SMS
Invoice Available	danb@fidlar.com thisisanewdefaultemail@juno.com	5633451246
Low Escrow Balance	danb@fidlar.com	5633451246
Laredo Account Locked	danb@fidlar.com	5633451246
Laredo Account Unlocked	danb@fidlar.com	5633451246
Invoice Paid	danb@fidlar.com	5633451246
Escrow Deposit Completed	danb@fidlar.com	5633451246

[+ Add Contact](#)

Invoices & Escrow Statements – Use your filters to alter your view. Click on the item to view.

Invoices and Statements

Laredo Invoices
Escrow Statements

Filter All Counties from 10/15/20 to 1/13/21 ^

Start Date
End Date
 Unpaid Only
[Save Filter](#)

[Last 90 Days](#)
[2021](#)
[2020](#)

	County ↑↓	Amt ↑↓	Period ↓≡	Details
	Coos, NH	\$342.00	December 2020	Laredo Invoice INVOICE_1101 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	December 2020	Laredo Invoice INVOICE_20337 (Base Plan, Minutes)
\$	Sagadahoc, ME	\$60.00	2020	Laredo Invoice INVOICE_19317 (Base Plan, Minutes)
\$	Coos, NH	\$226.00	November 2020	Laredo Invoice INVOICE_849 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	November 2020	Laredo Invoice INVOICE_17016 (Base Plan, Minutes)
\$	Coos, NH	\$220.00	October 2020	Laredo Invoice INVOICE_590 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	October 2020	Laredo Invoice INVOICE_13093 (Base Plan, Minutes)

<< < 1 > >>

Toggle to Escrow to see Escrow Statements

Invoices and Statements				
Laredo Invoices			Escrow Statements	
Filter All Counties from 10/15/20 to 1/13/21				
	County ↑↓	Amt ↑↓	Period ↓☑	Details
⚡	Sagadahoc, ME	\$200.00	December 2020	Escrow Statement ESCROWSTATEMENT_1606 for
⚡	Sagadahoc, ME	-\$47.50	November 2020	Escrow Statement ESCROWSTATEMENT_1442 for
⚡	Sagadahoc, ME	\$0.00	October 2020	Escrow Statement ESCROWSTATEMENT_1278 for

Customer Payments Tab – Online Payments & Past Payments



Create a Payment: Select Add Amount, Check Mark Pay Box, Click Payment Options

Payments				
Create Payment			Past Payments	
1	2		3	
Select	Payment		Complete	
County	Invoice	Customer	Amount	Pay
St. Croix, WI	+ Add Escrow	RECORD INFORMATION SERVICES INC	0	<input type="checkbox"/>
Total Selected: \$0.00				
Payment Options				

Select Credit Card Enter the total amount to pay

Create Payment Past Payments

1 Select 2 Payment 3 Complete

Selected Payments

1 Invoice(s) \$131.75 ▾

Pay by Credit Card A 5% FEE OF THE TOTAL AMOUNT (\$6.59) WILL BE ADDED.

Please enter \$138.34 to confirm you wish to pay this amount.

THE PAYMENT FEES OF \$6.59 WILL APPEAR ON YOUR STATEMENT AS FIDLAR TECHNOLOGIES.

Enter Credit Card Information

Payment Details

Please enter your credit card details and corresponding billing address.

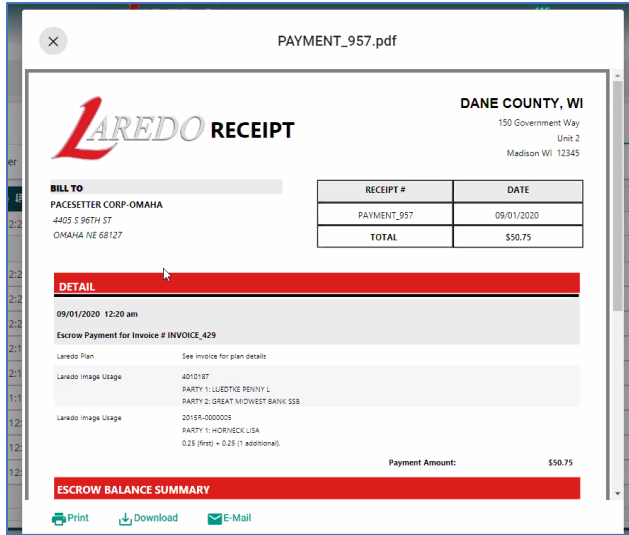
Credit Card Number Credit Card Expiration CVV Code

Cardholder First Name **Cardholder Middle Name** **Cardholder Last Name**

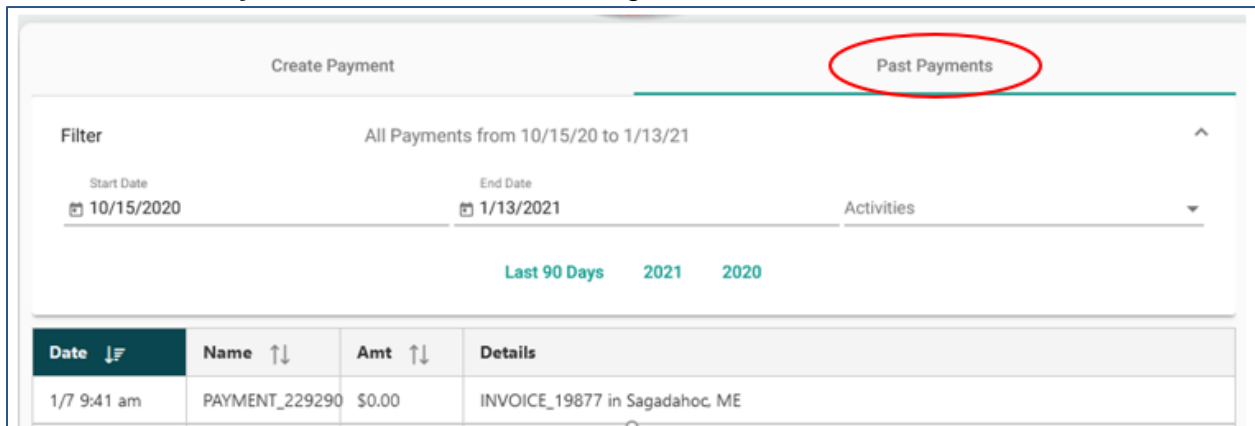
Billing Address 1 **Billing Address 2**

Billing Country **Billing City** Billing State / Province **Billing Postal Code**

Print/Save Receipt



Review Past Payments - Use filters to navigate



Reports Tab – Laredo Activity & Escrow Activity



Use Filters to narrow down desired information, sort by columns too

Reports

Laredo Activity Escrow Activity

Filter Multiple Activities in 4 Counties from 12/1/20 to 1/31/21 ^

County Sagadahoc, ME, Grafton, N...	Start Date 12/1/2020	End Date 1/31/2021	Activities Public Doc Image Print, Re...	Save Filter
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January 2021 2021

	County ↑↓	User ↑↓	Time ↓↑	Amt ↑↓	Details
R	Coos, NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 2004951 (Book/Libre 1549 Page 641) Party 1: WELLS E JAMES Party 2: COLWELL LAURE ANN
R	Coos, NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 1201-0076 (Book/Libre 1201 Page 76) Party 1: MONTAGUE BRADLEY R Party 2: WELLS JAMES E

Toggle to Escrow Activity Tab to Review & Sort

Reports

Laredo Activity Escrow Activity

Filter Sagadahoc, ME from 12/1/20 to 1/13/21 ^

County Sagadahoc, ME	Start Date 12/1/2020	End Date 1/13/2021	Activities	Save Filter
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[Last 90 Days - All](#)
 [Last 90 Days - Laredo](#)
 [Last 90 Days - Recordings](#)
 [Last 90 Days - Deposits](#)